

ORDER & DELIVERY INSTRUCTIONS



1 Order Deadline

All orders are due by midnight on the day you agreed on. Check the Important Dates section if you don't know when that is.

To submit your order go to www.theorangeguy.com and click Place Order in the upper right-hand corner.

We strongly suggest you start collecting order forms a few days before you have to submit your group order totals to make for certain you have an accurate count the day orders are do.

To replace any bad fruit I recommend you order 1%-3% additional fruit.

Pro Fundraising Tip

Save the individual order forms for your fundraiser next year. Contacting customers from years past is an easy way to grow your fundraiser.

2 Planning for Delivery

Make sure you know your delivery window. This date range can be found in the Important Dates section.

Plan to have 10 to 15 kids/parents on hand to unload truck.

Copy Thank You & Care Instructions flyer so that you have 1 per each box.

Once your fruit order is loaded on a truck in California you will be notified by either us or the trucking company dispatcher your order is on its way. As truck gets closer to your delivery we will be able to give you a more accurate time as to when your order will arrive.

Pro Fundraising Tip

If your order is larger than 200 total cases talk to parents and see if anyone has access to a warehouse with a loading dock. This will make it a lot easier to unload.

3 Day of Delivery

Please make sure your kids are on hand to unload the truck and your unloading location is ready when the truck shows up.

When truck arrives the driver will show your group leader what is to be taken off the truck.

After the truck driver and group leader agree on what is to be taken off the truck the DRIVER WILL EXIT THE TRAILER. THE DRIVER WILL NOT HELP YOUR GROUP UNLOAD THE TRUCK. Make sure to mask up and social distance as much as possible.

Your group leader and the truck driver need to be on site to count each box as it is taken off the truck and agree on order count before the driver leaves. It doesn't hurt to count your order once again once you have your entire order off the truck.

4 Fruit Inspection

DO NOT LET PARENTS OR KIDS TAKE FRUIT UNTIL ALL FRUIT IS COUNTED AND INSPECTED

Have kids take the tops off each box and pull out a few pieces of fruit on the top layer. Inspect fruit to make for certain there aren't any bad ones. Replace any bad fruit with the additional fruit you ordered.

While checking fruit add a Thank You & Care Instructions in each box.

We will do our best to accommodate everyone's scheduling requests, but please keep in mind there are multiple drops on each truck to consider. I will keep you informed as to the whereabouts and approximate delivery time for your drop. Sometimes trucks run off schedule or get behind. Please be patient. I will handle things and communicate with you every step of the way.

For immediate help call Mike at (520) 603-5332..